

the criminals to know when that time is because they don't see those additional resources out there in the crime ridden areas. That's when those people say "come on over, it's clear".

KNOW YOUR CLIENT TO CONTROL THE SITUATION

Both Captain Judice and Sergeant Haydel strongly agree that every deputy should know their client. It is for the member's safety and the safety of the team. Knowing who you are dealing with is a major method of controlling each situation when the deputy gets out of his car and looks the defendant in the eyes.

"You are suppose to read that person you stop and do it well. You may not know that person personally or by name, but those team members should know their clients by observing those people, knowing who they are dealing with, recognizing the signs from attitude variations and dispositions, and knowing how to address those conditions from knowledge and experience. That puts the team in control of the situation, which helps diffuse aggression and confrontation of the first order.

"Being in control of the situation is an effective way of doing the job. Every criminal gives you a lot of body language from



S.T.A.R. Team with the Drug Bust

*Bottom, Left to right: Guy Vizona, Michael Porche, Kristopher Love
Top, Left to right: Supervisor Sergeant Scott Haydel, Clay Carter*

the minute eye contact is made. From his hand shake to his demeanor, a team member recognizes the signs and acts accordingly. Knowing your client is an effective way of controlling your situation safely, even for the defendant. It also enables all my people to go home to their families at the end of their shift," Judice continued.

PROFESSIONALISM

Both men agree that when you are in control, you are also more professional in your work. It is key in establishing respect from the client, the Sheriff's Office, and each other, which will ultimately make your job easier.

According to Capt. Judice, "professionalism involves maturity, experience, and motivation to do the right thing at the right time. It is only proven throughout a deputy's career. It also involves a lot of heart, intelligence, training, and knowledge."

